



MailFlow Analyzer 1.8™

A unique solution providing global analysis and reporting of Lotus Notes messaging

Key Benefits

For The Business

- Deliver daily, weekly monthly reports
- Provide proof of SLA compliance
- Justification for redistributing costs (Billing)
- Assist with SOX compliance
- Enable capacity planning

For The IT

- Monitor Email traffic
- Detect bottlenecks and improve email flow structure
- Respond to operational issues
- Powerful & scalable event tracking
- Prepare for Consolidation & Migration Projects
- Pro-active Alerts

For The Helpdesk

- Respond faster to user requests
- Instantly find email issues
- Reduce the number of support calls

How can you effectively manage your messaging infrastructure “flying blind”?

How can you begin to manage your messaging infrastructure when you don't know how it is actually being used?

MailFlow Analyzer™ allows you to see patterns (and of course problems) that are otherwise virtually undetectable. Do you know who is abusing your mail system? Who is not using it? Do you know where mail is going or where it is coming from? Which servers route the most?

MailFlow Analyzer™ provides Lotus Notes administrators and IT Managers with key performance indicators that are crucial to efficiently control and manage the messaging infrastructure.

- **Improving the ROI** of your infrastructure projects
- **Getting all the KPIs** to size new infrastructures for archiving and/or consolidation projects.
- **Identify which servers** are candidate to consolidation.

Main statistic categories

- **User Statistics** : Enables you to pinpoint the usage of the messaging infrastructure per user.
- **Group of Users Statistics** : Gather the same statistical data as for users and apply it to a specific user group or population. Groups can be based per Organization Unit or certification used within your company.
- **Top User consumption reports** : Get the top senders per department or by attachment type.
- **Server Statistics** : Detailed information is collected from each individual server. Stay on top of key areas such as server workload, server performance, server traffic and server load balancing.
- **Cross Servers Statistics** : Email flow analysis between servers provides vital data on network usage and efficiency.
- **Infrastructure Statistics** : Email flow analysis in your global infrastructure.
- **Inter-Domain reports** : Analyze mail traffic between groups of servers and/or domains.
- **Pro-Active alerts**: Monitor your messaging environment and be alerted on critical events.

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Key Features

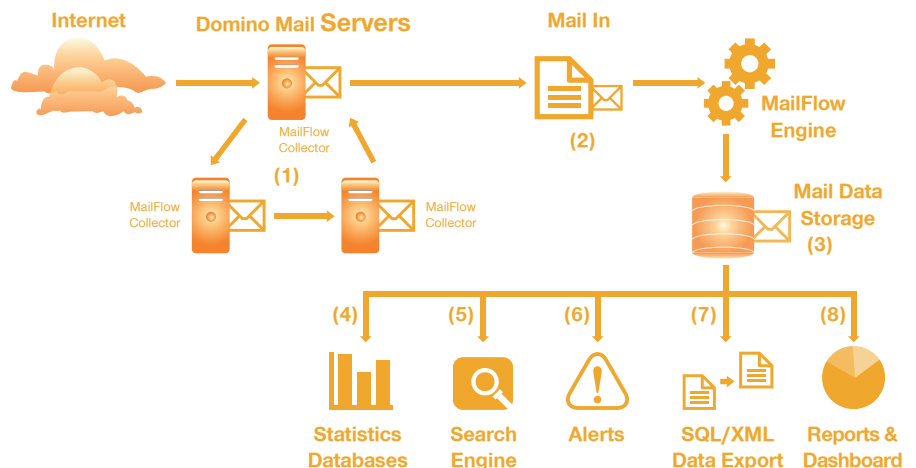
- Architecture does NOT rely on logfiles
- Complete file attachment analysis
- Complete Internet mail analysis (where does mail come from and where does it go)
- Get a full understanding of your Messaging environment
- Apply SLA's, Billing and Reporting
- Detect top users in term of mail numbers and/or size
- Track delivery times, average message size, and other metrics.
- Track and trace email in a reliable manner
- Detect high volume users
- No need for complex SQL sessions to produce reports
- Pro-active alerts

Supported Versions

Domino Servers :
All versions from 4.6 to 8.x

Operating Systems :
All Windows versions
32 bits (95, 98, Me, 2000, NT, XP, Vista, 7)

MailFlow Analyzer 1.8 Architecture



- (1) - Collect data (Mail Data) on all messages throughout your domino Infrastructure
- (2) - The Mail Flow engine continuously processes the Mail Data (Mail Info Engine)
- (3) - Data is stored locally on the dedicated workstation (Mail Data Storage)
- (4) - This data is the raw material for the displayed statistics available within the Notes DB (Statistics Database) or can also be accessed in one of the ready-to-print reports format
- (5) - The data saved on the workstation is accessible at any time by **MailFlow Analyzer™** search engine to respond to any adhoc query, for example on Mail Tracking or any specific search for anomalies
- (6) - **MailFlow Analyzer™** provides Real Time Alerts
- (7) - **MailFlow Analyzer™** provides an additional export feature enabling you to send your selected fields to XML format (for example to Crystal Reports)
- (8) - Management reports are provided daily, weekly, monthly. You can now visualize company current performance and prove SLA.

MailFlow Analyzer™ is designed to collect and store detailed email traffic statistics with minimum impact on servers:

- The high quality data comes from the heart of Domino itself.
- The software is installed on a dedicated workstation.
- It will receive data directly from the servers, using the MailFlow collector component installed on each Domino mail server.